# UB MD ORTHOPAEDICS

Job Title	<u>Medical Biller</u>	
Direct Supervisor's Title		E

Billing Manager

FLSA Status Non-Exempt

### JOB SUMMARY

Assure timely collection of balances and resolution of accounts receivable discrepancies. Follow up of outstanding A/R all payers and/or including self-pay and including resolution of denials. Ability to research and resolve accounts to be worked to maximize reimbursement.

## **DUTIES**

ESSENTIAL FUNCTION	Duty
	Understanding of the A/R process.
	Understanding of CPT, ICD 10, Edits and modifiers.
	Work denied and unpaid claims to secure payment.
	Understanding of Charge Entry and the impact of claims going out "cleanly".
	Ensure Compliance with all relevant State and Federal laws.
	Assist in the development of processes and procedures for accounts receivable as needed.
	Respond to all client and business partner tasks to resolve A/R as needed.
	Strong understanding of NYS Workers' Compensation Insurances. Knowledge of local, state and federal insurances.
	Process insurance payments, speak to insurance denials and under-payments.
	Process patient payments over the phone and answer patient phone calls.
	Capable of meeting daily deadlines.
	Process insurance refund requests and insurance credits as needed.
	Assumes other responsibilities as requested.

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#### QUALIFICATIONS

1. Education Requirements Some college preferred

#### 2. Experience Requirements

Minimum 2-3 years Billing and Aging experience. Minimum 2-3 years Workers' Compensation experience.

#### 3. Skills and Competencies Requirements

Excellent communication and customer service skills required. Must be able to multi-task and desire to work in a fast-paced, team-oriented environment.

### PHYSICAL ACTIVITY

Requires sitting and standing associated with a normal office environment. Manual dexterity needed for telephone and keyboard operation

## WORK ENVIRONMENT

Work is preformed primarily in an office setting with light to moderate noise levels

This description is intended to provide only basic guidelines for meeting job requirements. Responsibilities, skills and working conditions may change as needs evolve.